
Re: Hearing Loop

Mapua Hall Society <mapuahallsociety@gmail.com>
To: MDCA <info@ourmapua.org>

Mon, May 17, 2021 at 11:46 AM

Tena Koe Marion,

The concerns regarding the AV equipment in the Bill Marris room have been discussed heavily throughout this year. We recently paid two technicians to come in and review the equipment and reprogrammed the system to ensure that the sound from the microphone, audio and visual projector all work in conjunction. It has been tested since and proved successful, there are currently no concerns with the performance of the equipment. The Hearing Loop has also been tested and recently re-evaluated, and rated in full working order as per council requirements for a public building.

The only concern we have with the system is that of cables being unplugged or moved which in turn causes the system to not work as it programmed to do so. Unfortunately buying more equipment will not solve this problem, the best remedy for this is through education on how to best connect to the system. We are currently in the process of simplifying the current 'AV Equipment Procedure' document which all users receive when they hire the equipment, with straightforward instructions on how to connect to the AV.

Ngā mihi

Anita Green
Hall Coordinator



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On Fri, May 14, 2021 at 5:13 PM MDCA <info@ourmapua.org> wrote:

To whom it concerns,

Please find below an email that was sent to Ross Lovell on the 27th April as a result of MDCA's April meetings.

I have since been informed that Ross is not well and is no longer the chair of the Hall committee.

I have had several conversations with Ross regarding the sound system in the Bill Marris room and it is starting to be problematic for us especially when we have guest speakers and a full house.

I would appreciate it if someone could get back to us with regard our inquiry below.

Thank you.

Regards Marion Satherley

MDCA Chair

----- Original Message -----

Subject:Hearing Loop
Date:2021-04-27 18:38
From:MDCA <info@ourmapua.org>
To:uslovells@xtra.oc.nz

Good evening Ross,

At this months MDCA community meeting the hearing loop was discussed again.

Bruno stated the speakers can only be used for one device at a time. I.e when the speakers are being used for a video feed then the speakers can not be used for the microphone as well.

MDCA would like to know whether there is anything that can be done about this and if there is what the cost to upgrade the system to include these options would be?

MDCA are thinking that this could be an opportunity for MDCA to raise funds to have the system upgraded.

I would be interested to know whether the Hall committee feel this is something worth considering.

Kind Regards

Marion Satherley

MDCA Chair

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Mapua & Districts Community Association
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