

Neighbourhood Support and Get Ready Database

We are very mindful of the fact that the Gets Ready database is being set up in a very short timeframe, which will put more work on you. Whilst we would greatly appreciate it if you could check your group's contact details for errors in the very near future, we understand that you will be busy with other priorities. If this is not possible, please don't worry. Providing we have the correct email address for you we can keep in touch.

We are attaching a document which explains how to change contact details on Gets Ready. As a Group Contact you have access to change only the contact details in your group. We encourage you to have a go. If you make a mistake, it doesn't matter, as you, and we, have other copies of nearly up-to-date records for your groups.

If you need some additional assistance, please firstly check out the help section on the website. Please only contact us if your problem persists.

Another difference is that individuals can make changes to their own information in Gets Ready. Some people will choose to do this, others will not. As Group Contact you retain a very valuable role, particularly as not everyone has an email address.

Our data had to be entered slightly differently into Gets Ready. If two people at an address had either a different surname and/or a different email or phone number, we had to split these people into persons 1 and 2. In some cases, we had to take an educated guess as to which of these belonged to which person. We will have made a mistake in some cases. For this reason we ask you to carefully check details, particularly when you see person "1" and "2". You may need to contact the household to check that the information is correct.

NOTE: Area will now be referred to as Sub Area and if you are part of the Rural network group your Sub Area will now be Sub Area 13.

Some groups have failed to import for various reasons, we are still working to correct these now and so some groups may not appear or receive emails from Gets Ready straight away. Please know that we are doing the best we can to import these as soon as possible.

Within the very near future you will be receiving information directly from the Emergency Operations Centre.

Thank you for working on this with us. Your support is invaluable to us at this moment in time! Together we can build safer, resilient and more connected communities.

Wellness and aroha!

Aniquah Stevenson
Coordinator